

Regulation 2021/782 on rail passenger rights  
Summary Table - Information on national exemptions

Situation on 14 November 2024

Note: this list of exemptions is based on information provided by Member States and does not therefore represent any view or commitment by the European Commission. Only the Court of Justice of the European Union is competent to authoritatively interpret Union law.

Member State	(Sub)urban services Art. 2(6)(a) & 2(8)	Regional services Art. 2(6)(a) & 2(8)	Long-distance domestic services until December 2029 Art. 2(4)	International services beyond EU Art. 2(6)(b)	Services strictly operated for historic or touristic use Art. 2(2)	Access to traffic and travel information until 7 June 2030 Art. 2(5) & 10	PRM pre-notification period of 36h instead of 24h until 30 June 2026 Art. 24(a)
Austria	Urban services: All Articles except 5, 11, 13, 14, 21-23, 27-28 Suburban services: Articles 12, 17 (partial), 18(5), 19 (1)-(4) and (7)-(9), 20(4), 29 (1)-(2)	Articles 17 (partial), 18(5), 19 (1)-(4) and (7)-(9), 20(4), 29 (1)-(2)				X	
Belgium							
Bulgaria	Articles 6, 7(1), 9(2)-(3), 12(1), 15, 17-20	Articles 7(1), 9(2)-(3), 12(1), 15, 17, 18(3), 19-20 (Article 12(1) and 18(3) to apply as of 7 June 2028)	Articles 15, 17 and 19, points (a) and (b) of Article 20(2)	X (only from Articles 4, 6, 7(1), 9(2)-(3), 12, 15, 17-20)	X		X
Cyprus							
Czech Republic				X (All services which have their initial departure or arrival station in a third country (except for Switzerland))	X		X
Croatia						X	
Denmark							X (Only for cross-border rail services via Germany)
Estonia							
Finland	Article 19 and points (a) and (b) of Article 20, and only for specific commuter traffic services which are specified in a government decree	Article 19 and points (a) and (b) of Article 20, and only for specific commuter traffic services which are specified in a government decree		X (All services from/to Russia)	X		
France	All Articles except Articles 5, 6 (3)-(4), 8, 11, 13, 14, 21, 22, 25 to 28, 30	All Articles except Articles 5, 6, 8, 11 to 14, 18(3), 21 to 28, 30.			X		
Germany	Article 9(2), point (a) of Article 20 (2), 29, first sentence of 30 (1)	Article 9(2), point (a) of Article 20 (2), 29, first sentence of 30 (1)			X		X
Greece							
Hungary	All Articles except Articles 5, 11, 13, 14, 21, 22, 27 and 28	All Articles except Articles 5, 6, 11 to 14, 18(3), 21 to 28.	Articles 19 and 20 (2)(a) & (b)		X	X	X
Ireland							
Italy					X		
Latvia				X	X	X	X
Lithuania							
Luxembourg	All Articles except Articles 5, 6, 11, 12 (2)-(7) 13, 14, 21 to 28 (Article 12(1) and 18(3) to apply as of 7 June 2028)	All Articles except Articles 5, 6, 11, 12 (2)-(7) 13, 14, 21 to 28 (Article 12(1) and 18(3) to apply as of 7 June 2028)					
Malta							
Netherlands					X		
Poland	Articles 9 (2-3), 12 (3), 15, 17, 18 (3), 19, 20 (2-6)	Articles 9 (2-3), 15, 17, art. 18 (3), 19, art. 20 (2-6) (Article 9 (2)-(3) exempted until 9 December 2028, Article 18 (3) until 6 June 2028)		X (only from Articles 9 (3), 12, 15, and 18 (3))	X	X	
Portugal	All Articles except Articles 5, 11, 13, 14, 21, 22, 27 and 28	All Articles except Articles 5, 6, 11 to 14, 18(3), 21 to 28 (Article 12(1) and 18(3) only to apply as of 7 June 2028)	Articles 15, 17 and 19, points (a) and (b) of Article 20(2)		X		
Romania	All Articles except Articles 5, 11, 13, 14, 21, 22, 27 and 28	All Articles except Articles 5, 6, 11 to 14, 18(3), 21 to 28 (Article 12(1) and 18(3) only to apply as of 7 June 2028)	Articles 15, 17 and 19, points (a) and (b) of Article 20(2) and Article 30(2)	X	X	X	X
Slovenia							
Slovakia	All Articles except Articles 5, 11, 13, 14, 21, 22, 27 and 28	All Articles except Articles 5, 6, 11 to 14, 18(3), 21 to 28 (Article 12(1) and 18(3) only to apply as of 7 June 2028)	Article 19, points (a) and (b) of Article 20(2) and Article 30(2)		X		
Spain							
Sweden	Articles 8, 9(1) and 17 to 20, and only for domestic rail services of less than 150 km	Articles 8, 9(1) and 17 to 20, and only for domestic rail services of less than 150 km			X		